

GENESYS

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Integrated Capture Points Guide

OpenMQ—JMS Capture Point Application

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This page provides an example to configuring a JMS Capture Point Application object when using the OpenMQ provider. This is a specific example of the more general configuration procedure titled "Configure Integrated CP."

Creating a Capture Point application in Configuration Manager (OpenMQ example)

Start

- 1. Create a Capture Point Application in the Configuration Manager named CP_OpenMQ_solaris.
- 2. On the Options tab create a section settings. In this section add the following options:
- capture-point-type=jms
- inbound-queue-name=inbound (the same as in the queue lookup name above)
- error-queue-name=error
- processed-queue-name=processed
- notification-queue-name=notification
- xsl-inbound-transform-path=./iwd_scripts/iWD2IxnServerTransformer.groovy (points to the default iWD Compatibility scripts)
- xsl-outbound-transform-path=./iwd scripts/IxnServer2iWDTransformer.groovy
- username=guest (as configured in the connection factory)
- password=guest
- jms-initial-context-factory=com.sun.jndi.fscontext.RefFSContextFactory
- jms-provider-url=file:///home/InteractionServer (the path points to the folder where the .bindings file (in UNIX file format) is stored on the Interaction Server host)
- jms-connection-factory-lookup-name=ConnectionFactory
- On the Connections tab add the Interaction Server that will use this JMS Message queue.

End Next Steps

• Configure the Interaction Server options to load IVM and all of the required libraries.