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Interaction Server Deployment Guide

Manual Installation of Interaction Server

4/28/2026

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Manual Installation of Interaction Server

This section describes the manual deployment of Interaction Server.

Creating the Application Object

1. Create an Application object for Interaction Server if it does not already exist.
 - a. Import the application template from the product CD.
 - b. Create a new Application object based on the template.
2. Open the **Properties** dialog box of the Application object.
3. On the **Server Info** tab:
 - In the **Host** box, enter the name of the desired host.
 - In the **Communication Port** box, enter the port the component will use for listening.
4. On the **Start Info** tab enter some characters in the **Working Directory**, **Command Line**, and **Command Line Arguments** fields. These characters will be over-written with the correct values during the installation, but they cannot be left blank at this point.
5. On the **Connections** tab, add the appropriate connections.
6. Click **Apply**.

Installing IXN Server on Windows

Prerequisites

- The Application object has been configured.
- The product CD for the component you are installing.

To install IXN Server on Windows:

1. Locate the Setup.exe for the component you are installing (available on the Product CD).
2. Double-click Setup.exe.
3. Enter the login information for your Configuration Server:
 - Host
 - Port
 - User

- Password
4. For components that support client-side port functionality, enable **Use Client Side Port**.
 5. If you are not configuring client-side port functionality, click **Next** and continue with step 7.
 6. For client-side port configuration, specify the following parameters and click **Next**:
 - Port—Enter any free port number (this is not the Listening port in the **Server Info** tab of the Application object).
 - IP Address—Enter the IP Address of the computer on which you are installing and running the application.

Important

After you have entered this information, the installation process will add the necessary command-line arguments (-transport-address and -transport-port) for connecting to Configuration Server during Application startup.

7. Select the appropriate Application object from the list.
8. Click **Install**.

Installing IXN Server on Linux

Prerequisites

- The Application object has been configured.
- The product CD for the component you are installing.

To install IXN Server on Linux:

1. Locate the `install.sh` file for the application you are installing.
2. Start the installation script with the command `>install.sh`
3. Press **Enter** to confirm the host name for the installation.
4. Enter the login information for your Configuration Server:
 - Host
 - Port
 - User
 - Password
5. If the component you are installing supports client-side configuration, you will see the following prompt:
Do you want to use Client Side Port option (y/n)?
If you are not setting up client-side port configuration, enter **n** and continue to step 8.

6. If you are setting up client-side port configuration for the initial connection to Configuration Server as described in the Genesys 8.1 Security Deployment Guide, enter y.
7. Specify the following parameters:
 - Port—Enter any free port number (this is not the Listening port in the **Server Info** tab of the Application object).
 - IP Address—Enter the IP Address of the computer on which you are installing and running the application.
8. From the list of applications, select one and enter its number in the list.
9. Press **Enter** to confirm the suggested destination directory, or choose another one.
10. Answer other questions, if required.

For more information about deploying Interaction Server Proxy manually, see [Manual Deployment for Interaction Server Proxy](#).