

# **GENESYS**

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## Integrated Capture Points Guide

TIBCO—SSL for JMS Capture Point

# TIBCO—SSL for JMS Capture Point

In general, configuring an SSL connection consists of the following major steps:

- 1. Prepare the certificates.
- 2. Configure the JMS provider to operate in SSL mode.
- 3. Configure the options in Interaction Server's **jvm-options** section and add required JARs to the class path.
- 4. Configure the JMS Capture Point.

## Configuring a capture point to use SSL (TIBCO example)

### **Important**

This example assumes that:

- An instance of TIBCO Enterprise Message Service is configured and operating with a JMS Capture Point, without SSL.
- TIBCO EMS 6.0 is running on a host named tibcohost.
- · OpenSSL is present.

The first several steps involve configuring the TIBCO EMS:

- 1. Use OpenSSL to generate the following certificates:
  - a. Generate a server certificate: openssl req -x509 -days 365 -subj "/C=US/ST=California/ L=Daly City/CN=tibcohost.genesyslab.com" -newkey rsa:2048 -keyout tibcoserver.key.pem -out tibcoserver.pem

Note that the PEM password in this example is **tibcoserver**.

b. Generate a client certificate: openssl req -x509 -days 365 -subj "/C=US/ST=California/ L=Daly City/CN=tibcohost.genesyslab.com" -newkey rsa:2048 -keyout tibcoclient.key.pem -out tibcoclient.pem

Note that the PEM password in this example certificate is **tibcoclient**.

- c. Export the generated certificate and the key into a client identity: openssl pkcs12 -export -in tibcoclient.pem -inkey tibcoclient.key.pem -out tibcoclient.p12
- 2. Configure TIBCO properties:
  - a. New configuration file: this example assumes that the relevant certificates are copied into the folder /opt/tibco/ems/6.0/samples/certs/. Prepare a new TIBCO configuration file tibemsd ssl.conf

based on tibemsd.conf by adding or modifying the following lines:

```
listen = ssl://7243
ssl_require_client_cert = enabled
ssl_server_identity = /opt/tibco/ems/6.0/samples/certs/tibcoserver.pem
ssl_server_key = /opt/tibco/ems/6.0/samples/certs/tibcoserver.key.pem
ssl_password = tibcoserver
ssl server trusted = /opt/tibco/ems/6.0/samples/certs/tibcoclient.pem
```

b. Update factories configuration: In **factories.conf**, configure the following factory (or add a factory with a new name):

```
[SSLQueueConnectionFactory]
type = queue
url = ssl://tibcohost.genesyslab.com:7243
ssl_identity = //opt/tibco/ems/6.0/samples/certs/tibcoclient.p12
ssl_trusted = //opt/tibco/ems/6.0/samples/certs/tibcoserver.pem
```

c. Use the TIBCO EMS Administration tool to create a new user: tcp://localhost:7222> create user genesys password=tibcoclient

### **Important**

The user password must be exactly the same as the PEM password for the example client certificate. Note the following excerpt from the TIBCO EMS User's Guide (Chapter 18): "Because connection factories do not contain the **ssl\_password** (for security reasons), the EMS server uses the password that is provided in the **create connection** call for user authentication. If the **create connection** password is different from the **ssl\_password**, the connection creation will fail."

- d. Restart TIBCO with the new configuration: tibemsd -config "{Path to tibemsd ssl.conf}/tibemsd ssl.conf"
- 3. Configure Interaction Server options: Add the following TIBCO EMS jars to the **-Djava.class.path** option in the **jvm-options** section: **jms.jar, tibjms.jar, tibcrypt.jar, slf4j-simple-1.4.2.jar, slf4j-api-1.4.2.jar**.
- 4. Configure the JMS Capture Point:
  - a. In the settings section, set options as follows:
    - jms-connection-factory-lookup-name=SSLQueueConnectionFactory This option points to a new connection factory.
    - jms-provider-url=ssl://tibcohost.genesyslab.com:7243 The provider URL now points to a secure port.
    - password=tibcoclient
    - username=genesys

The username and password correspond to those of the newly created TIBCO client.

- b. In the **ims-additional-context-attributes** section, set options as follows:
  - com.tibco.tibjms.naming.security\_protocol=ssl
  - com.tibco.tibjms.naming.ssl enable verify host=true
  - com.tibco.tibjms.naming.ssl enable verify hostname=false
  - com.tibco.tibjms.naming.ssl\_identity={Local path to certificates}\tibcoclient.pl2

- com.tibco.tibjms.naming.ssl\_password=tibcoclient
- com.tibco.tibjms.naming.ssl\_trusted\_certs={Local path to certificates}\tibcoserver.pem
- java.naming.security.credentials=tibcoclient
- java.naming.security.principal=genesys
  The following two options can be added for debugging:
- com.tibco.tibjms.naming.ssl\_debug\_trace=true
- com.tibco.tibjms.naming.ssl\_trace=true