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# Integrated Capture Points Guide

ODBC Drivers

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# ODBC Drivers

For the Database Capture Point to work correctly, you must install and configure drivers. For all platforms and DBMS, you must:

- Obtain a client driver for the desired database.
- Using an ODBC manager, configure and test the connection to the database.

## Important

The procedures are similar for the same DBMS on different operating systems. In the procedures that follow, examples are used for User IDs, passwords, and names (such as MY\_ORAQ).

## ODBC Manager

The type of ODBC Manager to use depends on the operating system that you are using.

## Important

Environments with alternative third-party drivers, database accelerators and ODBC Managers are not supported on compatibility issues. Genesys recommends that you not use ODBC drivers for different RDBMS (i.e. ORACLE and DB2) on UNIX platforms simultaneously.

- [Windows Platforms](#)
- [Non-Windows Platforms](#)