

## **GENESYS**

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## Integrated Capture Points Guide

File Capture Point Configuration Options

## File Capture Point Configuration Options

For File Capture Point configuration options, refer to eServices Options Reference Manual.

## **Important**

- The Interaction Server jvm-path option (java-config section) is required for message transformation.
- The jvm-options section must be properly configured; most notably the -Djava.class.path option.
- If using iWD Compatibility Mode mode, Genesys suggests disabling the schemaDocumentPath option (inbound-transformer-parameters section) because the iwd\_messages.xsd schema is extremely restrictive. To disable the option, you can either remove it or alter its name, e.g. to //SchemaDocumentPath. This applies to both the XML File Capture Point and the JMS Capture Point.