Integrated Capture Points Guide

File Capture Point

5/9/2025

File Capture Point

The integrated File Capture Point provides the ability to capture interactions from XML files that are found in a specified directory, and also provides compatibility with iWD file capture points.

- Configuring
    - Start with the general procedure for creating a Capture Point Application object.
    - Set configuration options for your particular environment.
- If you are using Groovy transformation scripts, configure Interaction Server to load the Java Virtual Machine.
- XML Representation: File Capture Point is capable of capturing interactions in the form of XML documents from a local or network directory. Consult the description of inbound and outbound XML messages.
- Read about File Capture Point's two modes of operation.
- Consult the rules for file naming.