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iWD REST API Reference Guide

Fetch Business Structure

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Fetch Business Structure

Method

GET

Syntax

GET /gtl/business_structure

Response Body

Returns all available tenants, including "Environment", with business structure.

```
[
  {
    "dbid": 1,
    "name": "Environment",
    "type": "tenant",
    "rules_authoring_tool_url": "http://server.example.com:8380/genesys-rules-authoring",
    "iwd_web_url": "http://server.example.com:8080/iwd_web",
    "tenants":
    [
      {
        "dbid": 102,
        "name": "SubTenant",
        "type": "tenant",
        "tenants": [],
        "solutions": []
      }
    ],
    "solutions":
    [
      {
        "dbid": 1001,
        "name": "Solution1",
        "type": "solution",
        "timezone": "<timezone name>",
        "first_day_of_week": "<MONDAY|SUNDAY>",
        "departments":
        [
          {
            "dbid": 102,
            "name": "Department 1",
            "type": "department",
            "processes":
            [
              {
```

```
        "dbid": 1111,
        "name": "Process 1",
        "type": "process"
      }
    ]
  },
  "capture_points":
  [
    {
      "dbid": 222,
      "name": "Capture Point 1",
      "type": "capturePoint"
    }
  ]
},
{
  "dbid": 104,
  "name": "Solution 2",
  "type": "solution",
  "departments": [],
  "capture_points": []
}
],
}
```

Notes

- `rules_authoring_tool_url` is taken from Configuration Server; location: **Business Structure**/*<path to tenant>*/**annex/iWD/rules-authoring-tool-url**
- `iwd_web_url` is taken from Configuration Server; location: **Business Structure**/*<path to tenant>*/**annex/iWD/iwd-web-url**. (Configuration of this option is to be added to iWD GAX Plugin in the future).