

GENESYS

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iWD REST API Reference Guide

Download range of events for given Solution ID

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Download range of events for given Solution ID

Downloads a range of events for a given Solution Id. Parameters (from) and (to) are event sequence numbers internal to History Node and are treated inclusively. Contains list of event records.

Method

GET

Syntax

GET /datamart/events/{solutionId}/{from}/{to}

Response Body

The record has the following structure with the "'properties"' field containing serialized Interaction Server reporting events:

```
{
   "eventKey": "NEW",
   "eventSeqNum": 1048579,
   "id": 1,
   "interactionId": "028GB2TRUM0NV000",
   "properties": "FgAAAKAAA .... DEAAACQaQAAAAAA",
   "queueKey": "NEW",
   "solutionId": "SLT1"
},
```