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iWD Deployment Guide

Troubleshooting iWD Runtime Node 9.0.015.03

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Important

This article troubleshoots the following issues:

- Existing historical data was not updated with the default media type and interaction type value after installing 9.0.015.03 iWD Runtime Node.
- Follow this procedure if you have installed 9.0.15.03 IWD and your Data Mart runs on MSSQL or POSTGRES databases.
- Do NOT execute this procedure if you have not installed 9.0.015.03.

Procedure

1. Obtain the latest IWD release (9.0.15.05 [Release Note](#)).
2. Stop the iWD Runtime Node application.
3. Back up the Data Mart database.
4. Depending on your database vendor:
 - For MSSQL go to the folder **..\iWD Runtime Node\etl\migration>manual\mssql**.
 - For POSTGRES go to the folder **..\iWD Runtime Node\etl\migration>manual\postgres**.
5. Run the **manual_migration_fix_90011.sql** script against your Data Mart database.