

GENESYS

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iWD Deployment Guide

iWD History Node Limitations

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- History Node and History Node clusters can only support one Tenant. For multi-tenant configurations, a separate History Node instance is needed for each Tenant.
- Migration of data from iWD Data Mart 8.5 to iWD Data Mart 9.0 is supported with the following limitations:
 - GTL history events
 - iWD Data Mart history events
- iWD Data Mart does not support horizontal scalability. Possible mitigations include:
 - Scaling the application vertically.
 - Splitting the business structure into solutions.
- Authentication and encryption is only supported for the Configuration Server connection.