

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Deployment Guide

Installing the iWD GAX Plug-in

Installing the iWD GAX Plug-in

Contents

- 1 Installing the iWD GAX Plug-in
 - 1.1 Installation steps
 - 1.2 Notes on Localization
 - 1.3 Notes on Installing/Removing the iWD GAX Plug-in
 - 1.4 Upgrading Plug-ins

Important

Before any install of the GAX Plug-in, if you have installed it previously you must perform the removal procedure below to ensure a clean installation.

Installation steps

- 1. Copy the iWD GAX Plug-in IP to the host machine.
- 2. Stop GAX (if it is running).
- 3. Run the **setup.exe** (Windows) or **install.sh** (Linux) installation file.
- 4. Follow the prompts in the installer to install the iWD GAX Plug-in. Install the plug-in in the GAX working directory under the **plug-ins** sub-folder: for example; /GCTI/GAX/plug-ins.
- 5. Restart GAX.

Notes on Localization

- The base GAX application and its plugins (including iWD GAX plug-in) are not fully separated with their localization.
- iWD GAX Plug-in is delivered with all available localizations at the time of its release.

Notes on Installing/Removing the iWD GAX Plug-in

Important

If you perform the **GAX Plug-in removal procedure** for the iWD GAX Plug-in, you need to make sure that following files have been deleted (if you are working on Windows, some of these files might be already removed by the generic Windows uninstaller):

- <GAX HOME>/webapp/WEB-INF/lib/gax-iwd.jar file
- <GAX_HOME>/plug-ins/gax-iwd.jar file
- <GAX_HOME>/webapp/plugins/gax-iwd directory

Important

Before you perform the **installation of the new version of iWD GAX Plug-in** or after you perform the **GAX Plug-in removal procedure**, you need to make sure that following files have been deleted:

- <GAX_HOME>/webapp/WEB-INF/lib/gax-iwd-lp gax-iwd-lp-de-de-9.0.007.01.jar file)
- <GAX_HOME>/plug-ins/gax-iwd-lp-<lang-build>.jar (for example, gax-iwd-lp-de-de-9.0.007.01.jar file)
- <GAX_HOME>/webapp/plugins/gax-iwd-lp-<lang> (for example, gax-iwd-lp-de-de directory)

Upgrading Plug-ins

To upgrade any plug-in, you need to follow the instructions above to remove the old plug-in, then install the new one.