

GENESYS

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iWD Web Help

How can I create and view iWD spreadsheet upload jobs?

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File Name	1	Date Created 0	Tasks Pending	Tasks Create	± 2	Upload Status	
2_Workitems.csv		Thu Jul 09 11:11:48 CEST 2015	0	0		100%	Ê
100_Workitems.csv		Thu Jul 09 11:11:48 CEST 2015	0	98	± 2	100%	Ê
4900_Workitems.csv		Thu Jul 09 11:11:48 CEST 2015	3601	1199	± 100	20%	

- View the details and status of spreadsheet upload jobs (both those that were initiated manually, and those that are automatically uploaded). Completed uploads display in green. Those still in progress display in blue.
- Use the Create New Upload Job button to switch to the Upload Tasks tab and create a new upload.
- Use the down arrow in the **Tasks Rejected** column to download a list of tasks that have been rejected from the selected upload. The file containing the rejected tasks will have the same extension as the upload file that contained the tasks. In the downloaded details, the **Submit Status** column will show the reason for the rejection.

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	A	В	С	D	E	F	G	н	- I	J
1	Capture ID;"Media Type";"Custom Attributes";"Submit Status"									
2	captureID;workitem;"firstAttr=value1	eID;workitem;"firstAttr=value1 secondAttr=value2 thirdAttr=value3";"Task cannot be created: Received error response: Duplicate interaction id"								

See also:

- Download a spreadsheet template
- Upload tasks to iWD
- Overview