



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD REST API Reference Guide

Fetch Business Structure

12/15/2025

Contents

- 1 Fetch Business Structure
 - 1.1 Method
 - 1.2 Syntax
 - 1.3 Response Body
 - 1.4 Notes

Fetch Business Structure

Method

GET

Syntax

GET /gtl/business_structure

Response Body

Returns all available tenants, including "Environment", with business structure.

```
[
  {
    "dbid": 1,
    "name": "Environment",
    "type": "tenant",
    "rules_authoring_tool_url": "http://server.example.com:8380/genesys-rules-authoring",
    "iwd_web_url": "http://server.example.com:8080/iwd_web",
    "tenants":
    [
      {
        "dbid": 102,
        "name": "SubTenant",
        "type": "tenant",
        "tenants": [],
        "solutions": []
      }
    ],
    "solutions":
    [
      {
        "dbid": 1001,
        "name": "Solution1",
        "type": "solution",
        "timezone": "<timezone name>",
        "first_day_of_week": "<MONDAY|SUNDAY>",
        "departments":
        [
          {
            "dbid": 102,
            "name": "Department 1",
            "type": "department",
            "processes":
            [
              {
```

```
        "dbid": 1111,
        "name": "Process 1",
        "type": "process"
      }
    ]
  },
  "capture_points":
  [
    {
      "dbid": 222,
      "name": "Capture Point 1",
      "type": "capturePoint"
    }
  ]
},
{
  "dbid": 104,
  "name": "Solution 2",
  "type": "solution",
  "departments": [],
  "capture_points": []
}
],
}
```

Notes

- `rules_authoring_tool_url` is taken from Configuration Server; location: **Business Structure**/*<path to tenant>*/**annex/iWD/rules-authoring-tool-url**
- `iwd_web_url` is taken from Configuration Server; location: **Business Structure**/*<path to tenant>*/**annex/iWD/iwd-web-url**. (Configuration of this option is to be added to iWD GAX Plugin in the future).