

GENESYS

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iWD Deployment Guide

Installing the iWD GAX Plug-in

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Important

Before any install of the GAX Plug-in, if you have installed it previously you must perform the removal procedure below to ensure a clean installation.

Installation steps

- 1. Copy the iWD GAX Plug-in IP to the host machine.
- 2. Stop GAX (if it is running).
- 3. Run the setup.exe (Windows) or install.sh (Linux) installation file.
- 4. Follow the prompts in the installer to install the iWD GAX Plug-in. Install the plug-in in the GAX working directory under the **plug-ins** sub-folder: for example; **/GCTI/GAX/plug-ins**.
- 5. Restart GAX.

Notes on Localization

- The base GAX application and its plugins (including iWD GAX plug-in) are not fully separated with their localization.
- iWD GAX Plug-in is delivered with all available localizations at the time of its release.

Notes on Installing/Removing the iWD GAX Plug-in

Important

If you perform the **GAX Plug-in removal procedure** for the iWD GAX Plug-in, you need to make sure that following files have been deleted (if you are working on Windows, some of these files might be already removed by the generic Windows uninstaller):

- <GAX_HOME>/webapp/WEB-INF/lib/gax-iwd.jar file
- <GAX_HOME>/plug-ins/gax-iwd.jar file
- <GAX_HOME>/webapp/plugins/gax-iwd directory

Important

Before you perform the **installation of the new version of iWD GAX Plug-in** or after you perform the **GAX Plug-in removal procedure**, you need to make sure that following files have been deleted:

- <GAX_HOME>/webapp/WEB-INF/lib/gax-iwd-lp-<*lang-build*>.jar (for example, gax-iwd-lp-de-de-9.0.007.01.jar file)
- <GAX_HOME>/plug-ins/gax-iwd-lp-<*lang-build*>.jar (for example, gax-iwd-lp-dede-9.0.007.01.jar file)
- <GAX_HOME>/webapp/plugins/gax-iwd-lp-<*lang*> (for example, gax-iwd-lp-dede directory)

Upgrading Plug-ins

To upgrade any plug-in, you need to follow the instructions above to remove the old plug-in, then install the new one.