

GENESYS

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iWD Data Mart Reference Guide

SKILL Dimension

SKILL Dimension

The SKILL dimension describes only those agent skills existing within Configuration Server that were requested by iWD rules.

The SKILL Dimension

Field	Data Type	Description
SKILL_KEY	int	Primary key of this table.
SKILL_ID	varchar(255)	ID of the skill.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record