iWD Manager Help

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iWD Manager allows you to monitor and manage tasks in the iWD Global Task List (GTL), and perform some administration.

Task Monitoring & Management

Monitor the current list of GTL tasks, and override configured task-handling logic by performing manual task operations.

Global Task List

Filters

Administration

Manage media icons and update customer interaction properties.

Manage Media Icons

Import/Export Media Icons

Configure Custom Interaction Properties