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iWD GAX Plugin Help

IWD Genesys Administrator Extension Plugin Help

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IWD Genesys Administrator Extension Plugin Help

This is the iWD Genesys Administrator Extension (GAX) Plug-in Help. Here you can get help about:

- **Business Structure**—Solutions, Departments and Processes and their attributes and metrics.
- **Configuring an iWD Tenant**—iWD-specific tasks for configuring a Tenant.
- **Data Mart**—Configuration details, including Logging, Database, Stat Server, Schedules, Expirations, Tenant Attributes, Department Attributes, Process Attributes, Task Attributes and Dimension Mapping.
- **Data Mart Dashboard**—A real-time view of the status of iWD Services.
- **Lookup Tables**—Creating and modifying Lookup Tables.
- **Configuring iWD-specific Capture Points**—Configuring iWD Capture Points.