



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Deployment Guide

Installing iWD Web Manually on Windows

Installing iWD Web Manually on Windows

1. Make sure you have the IP for Windows available on your server. You must also have access to iWD Web templates.
2. Login to GAX.
3. Import the iWD Web templates (iwdweb and iwdwebapp)
4. Create an application based on the iwdweb template.

Important

iWD Web requires two applications: the first one is of type 3rd party server and is used to store configuration options in configuration server as well as defining interaction server and message server connections. The other one is of type 3rd party application. It is used to define user credentials/permissions for login operation in iWD Web GUI. This step refers to the first application (3rd party server).

5. Login to your Windows server.
6. Create an iWD Web log directory: /GCTI/iWD
7. Locate and double-click setup.exe in the iWD Web directory of the iWD DVD.
8. The iWD Web Installation Wizard opens. Click **Next** in the Welcome screen.
9. In the **Connection Parameters** to the Configuration Server screen, enter the login details to connect to Genesys Configuration Server and then click **Next**:
 - Host name—The host of Genesys Configuration Server
 - Port—The port that is used by Genesys Configuration Server
 - User name—The user name of the Person (or User) as defined in Genesys Configuration Manager or Genesys Administrator.
 - Password—The password that is associated with the Person (or User).
10. Choose the iWD Web application and click Next.
11. Choose the destination location for iWD Web.
12. Click **Next**.
13. In the **Ready to Install** screen, click **Install** to begin the installation of iWD Web.
14. When the installation has been completed, click **Finish**.