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iWD Deployment Guide

Installing IWD Web Manually on Linux

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Installing IWD Web Manually on Linux

1. Make sure you have the IP for Linux available on your server. You must also have access to iWD Web templates.
2. Login to GAX.
3. Import the iWD Web templates (iwdweb and iwdwebapp).
4. Create an application based on the iwdweb template.

Important

iWD Web requires two applications: the first one is of type 3rd party server and is used to store configuration options in configuration server as well as defining interaction server and message server connections. The other one is of type 3rd party application. It is used to define user credentials/permissions for login operation in iWD Web GUI. This step refers to the first application (3rd party server).

5. Login to your Linux server.
6. Create a user who will be used to manage the iWD Web application (in the sample installer below, genesys).
7. Re-login using your iWD Web user credentials.
8. Create an iWD Web log directory as follows: `mkdir -p /GCTI/iWD`
9. Execute the installer:

```
[genesys@xx-yyy-zzzzzz ip]$ pwd
/home/genesys/ip
[genesys@xx-yyy-zzzzzz ip]$ ls -la
total 45456
drwxrwxrwx.  2 genesys genesys    4096 Jul  8 12:50 .
drwx----- 38 genesys genesys    4096 Jul  8 12:50 ..
-rwxrwxr-x.  1 genesys genesys 42876663 Jul  8 12:50 data.tar.gz
-rwxrwxr-x.  1 genesys genesys   3527 Jul  8 12:50 genesys_silent.ini
-rwxrwxr-x.  1 genesys genesys   53716 Jul  8 12:50 gunzip
-rwxrwxr-x.  1 genesys genesys 2772389 Jul  8 12:50 installer.tar.gz
-rwxrwxr-x.  1 genesys genesys   5188 Jul  8 12:50 install.sh
-rwxrwxr-x.  1 genesys genesys   1322 Jul  8 12:50 ip_description.xml
-rwxrwxr-x.  1 genesys genesys   8114 Jul  8 12:50 iscript.tar.gz
-rwxrwxr-x.  1 genesys genesys   13539 Jul  8 12:50 ospatchlist.txt
-rwxrwxr-x.  1 genesys genesys    5102 Jul  8 12:50 read_me.html
-rwxrwxr-x.  1 genesys genesys  738069 Jul  8 12:50 tar
-rwxrwxr-x.  1 genesys genesys   36270 Jul  8 12:50 tar_gunzip_license.txt
[genesys@xx-yyy-zzzzzz ip]$ ./install.sh
*****
* Welcome to the Genesys 8.5 Installation Script *
*****
```

Installing iWD Web, version 8.5.aaa.bb

Please enter the hostname or press enter for "xx-yyy-zzzzzz" =>

Please enter the following information about your Configuration Server:

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```
Configuration Server Hostname =>pl-byd-iwd163
Network port =>2020
User name =>selenium
Password =>
```

```
Please choose which application to install:
1 : iWD Web_8.5.aaa.bb_xx-yyy-zzzzzz
=>1
```

```
Please enter full path of the destination directory for installation =>/genesys/
iWD_Web_8.5.aaa.bb
```

```
Extracting tarfile: data.tar.gz to directory: /genesys/iWD_Web_8.5.aaa.bb
iWD_Web.sh
iwdweb-8.5.aaa.bb.jar
```

Installation of iWD Web, version 8.5.aaa.bb has completed successfully.

```
[genesys@xx-yyy-zzzzzz ip]$ cd /genesys/iWD_Web_8.5.aaa.bb
[genesys@xx-yyy-zzzzzz iWD_Web_8.5.aaa.bb]$ ls -la
total 48048
drwxrwxrwx.  2 genesys genesys    4096 Jul  8 12:53 .
drwxr-xr-x. 55 genesys genesys    4096 Jul  8 12:53 ..
-rwxrwxr-x.  1 genesys genesys    1322 Jul  8 12:53 ip_description.xml
-rwxrwx---.  1 genesys genesys 49156325 Jul  3 19:18 iwdweb-8.5.aaa.bb.jar
-rwxr-x---.  1 genesys genesys    2392 Jul  8 12:53 iWD_Web.sh
-rwxrwxr-x.  1 genesys genesys   13539 Jul  8 12:53 ospatchlist.txt
-rwxrwxr-x.  1 genesys genesys    5102 Jul  8 12:53 read_me.html
[genesys@xx-yyy-zzzzzz iWD_Web_8.5.aaa.bb]$
```