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iWD Deployment Guide

IWD Services

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IWD Services

If you have used the Genesys-recommended Genesys Administrator Extension installation procedure, iWD Services are automatically populated into the iWD Plug-in for GAX when the iWD Runtime Node is started. iWD Services are now configured in the iWD Plug-in for GAX. Please refer to **the iWD GAX Plug-in Help** for details about configuring iWD services. The list of services is as follows:

- Logging
- Configuration Server Connector
- DM Database
- DM Kettle ETL
- DM Initialize
- DM Load Config
- DM Load Intraday
- DM Aggregate Intraday
- DM Aggregate Stats
- Statistics Adapter
- DM Load Historical
- DM Aggregate Historical
- DM Maintain
- DM Prune

Services are configured per Solution, and each Solution must be configured under a tenant in GAX. Therefore, before configuring services, you must configure a Tenant and Solution.