

# **GENESYS**

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# iWD Deployment Guide

Installing the iWD GAX Plugin

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iWD GAX Plugin is installed in the GAX standard way - the procedure is described **here** (opens a new document).

#### **Important**

Before any install of the GAX Plug-in, if you have installed it previously you must perform the removal procedure below to ensure a clean installation.

#### Notes on Localization

- The base GAX application and its plugins (including iWD GAX plug-in) are not fully separated with their localization.
- All localization packages of all supported plugins and the GAX base localization package should be installed together.
- All installed localization packages should contain the same set of languages.

## Note on Removing the iWD GAX Plug-in

## **Important**

If you perform the **GAX Plug-in removal procedure** for the iWD GAX Plug-in, you need to make sure that following files have been deleted (if you are working on Windows, some of these files might be already removed by the generic Windows uninstaller):

- <GAX\_HOME>/webapp/WEB-INF/lib/gax-iwd.jarfile
- <GAX HOME>/plug-ins/gax-iwd.jarfile
- <GAX HOME>/webapp/plugins/gax-iwd directory

# Note on Installing/Removing Language Pack Plug-ins

#### **Important**

Before you perform the **Installing Language Packs** procedure for any iWD GAX

Plug-in language upgrade or after you perform the **GAX Plug-in removal procedure** procedure for Language Pack removal, you need to make sure that following files have been deleted:

- <GAX\_HOME>/webapp/WEB-INF/lib/gax-iwd-lp-<lang-build>.jar (for example, gax-iwd-lp-de-de-8.5.100.02.jar file -this should be removed by iWD GAX language pack uninstaller).
- <GAX\_HOME>/plug-ins/gax-iwd-lp-<lang-build>.jar (for example, gax-iwd-lp-de-de-8.5.100.02.jar file).
- <GAX\_HOME>/webapp/plugins/gax-iwd-lp-<lang> (for example, gax-iwd-lp-de-de directory).

## Upgrading Plug-ins from 8.5.0 to 8.5.1+

To upgrade any plug-in, you need to follow the instructions above to remove the old plug-in, then install the new one.