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# iWD Data Mart Reference Guide

QUEUE Dimension

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# QUEUE Dimension

The QUEUE dimension describes queues and workbins in the Genesys Interaction Server.

**The QUEUE Dimension**

| Field                 | Data Type    | Description                                                                                                                                                                                                                          |
|-----------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| QUEUE_KEY             | int          | Primary key of this table.                                                                                                                                                                                                           |
| QUEUE_TYPE            | varchar(255) | Type of the distribution queue; one of the following: <ul style="list-style-type: none"> <li>• InteractionQueue</li> <li>• AgentWorkbin</li> <li>• AgentGroupWorkbin</li> <li>• PlaceWorkbin</li> <li>• PlaceGroupWorkbin</li> </ul> |
| QUEUE_NAME            | varchar(255) | Descriptive name of the Interaction queue or workbin.                                                                                                                                                                                |
| CREATED_ETL_AUDIT_KEY | int          | Key to the <b>ETL_AUDIT dimension</b> , identifying the ETL job that created this record.                                                                                                                                            |
| UPDATED_ETL_AUDIT_KEY | int          | Key to the <b>ETL_AUDIT dimension</b> , identifying the ETL job that last updated this record.                                                                                                                                       |