

GENESYS

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iWD Deployment Guide

IWD Services

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Important

Services are configured per solution, and each solution must be configured under a tenant in GAX. Therefore, before configuring services, you must configure a Tenant and Solution.

Most iWD Services are now configured in the GAX environment using the iWD Plug-in for GAX. Please refer to these documents for details of configuring iWD services.

• iWD GAX Plug-in Help