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iWD Deployment Guide

Roles and Privileges in GAX

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Roles and Privileges in GAX

Role-Based Access Control replaces Security Policies in iWD 8.5. For details of how to use this feature please see:

- **Genesys Administrator documentation set**
- **Genesys Security Guide**
- **Roles** in the main GAX Help (new document).

Role privileges in iWD are arranged in the following groups:

- iWD Solutions
- iWD Departments
- iWD Processes
- iWD Media Icons
- iWD Filters
- iWD Global Task List
- iWD Manager Other

Important Information About Filtering Permissions

The following additional information is also important to note when you are filtering permissions:

- Public filters can be changed from Private by any user that has Modify filter permissions.
- The owner of a Private filter can always modify or delete that filter, even if they do not have Delete and/or Modify security role permissions.
- The username of the owner of a Private filter is displayed on the **Filter** configuration screen to make referencing easy..