

GENESYS

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iWD Deployment Guide

Installing/Removing the iWD GAX Plug-in (including Language Packs)

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Installing/Removing the iWD GAX Plug-in (including Language Packs)

iWD GAX Plugin and Language Packs are installed in the GAX standard way - the procedure is described **here** (new document).

Notes on Localization

- The base GAX application and its plugins (including iWD GAX plug-in) are not fully separated with their localization.
- All localization packages of all supported plugins and the GAX base localization package should be installed together.
- All installed localization packages should contain the same set of languages.

Note on Removing the iWD GAX Plug-in

Important

If you perform the **GAX Plug-in removal procedure** for the iWD GAX Plug-in, you need to make sure that following files have been deleted:

- <GAX_HOME>/webapp/WEB-INF/lib/gax-iwd.jar file (this should be removed by iWD GAX uninstaller)
- <GAX HOME>/plug-ins/gax-iwd.jarfile
- <GAX_HOME>/webapp/plugins/gax-iwd directory

Note on Installing/Removing Language Pack Plug-ins

Important

Before you perform the **Installing Language Packs** procedure for any iWD GAX Plug-in language upgrade or after you perform the **GAX Plug-in removal**

procedure procedure for Language Pack removal, you need to make sure that following files have been deleted:

- <GAX_HOME>/webapp/WEB-INF/lib/gax-iwd-lp-<*lang-build*>.jar (for example, gax-iwd-lp-de-de-8.5.000.02.jar file -this should be removed by iWD GAX language pack uninstaller).
- <GAX_HOME>/plug-ins/gax-iwd-lp-<lang-build>.jar (for example, gax-iwd-lp-de-de-8.5.000.02.jar file).
- <GAX_HOME>/webapp/plugins/gax-iwd-lp-<lang> (for example, gax-iwd-lp-de-de directory).