



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workspace Desktop Edition User's Guide

Contact and Interaction Management

4/14/2025

# Contact and Interaction Management

These lessons introduce you to Workspace contact management and interaction search. The Workspace Contact History view enables you to view and manage previous interactions with a contact. The My History view and the Interaction Search view enable you to find interactions in your interaction database by using a variety of criteria.

This topic contains the following sub-topics:

- [Manage Contact History](#)
- [Manage Your History](#)
- [Manage Contacts and Contact Information](#)
- [Find Interactions](#)

## Related Information

- [Contact History](#)
- [Contact Directory](#)
- [Contact Search](#)
- [Interaction Search](#)
- [My History](#)