

## **GENESYS**

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## Workspace Desktop Edition Deployment Guide

Workbins privileges

## Workbins privileges

[**Modified:** 8.5.110.13]

The following table lists the Workbin privileges in the Workspace Workbin Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

## **Workbin Privileges**

Role privilege	Description
Workbins - Can Search in Workbins	The agent is permitted to use the search filter function in the My Workbins and My Team Workbins views. <b>Added:</b> 8.5.110.13
Workbins - Can Use My Workbins	The agent is permitted to access the My Workbins functions. <b>Modified:</b> 8.1.40x.xx
Workbins - Can Use My Team Workbins	The agent is permitted to access the My Team Workbin functions. <b>Added:</b> 8.1.40x.xx

Workbin - Can search in Workbins