

# **GENESYS**

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### Workspace Desktop Edition Deployment Guide

Web Callback options

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## Web Callback options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- webcallback.auto-answer
- webcallback.auto-answer.enable-reject
- webcallback.auto-answer.timer
- webcallback.auto-dial
- webcallback.complete-queue
- webcallback.park-queue
- webcallback.reschedule-queue
- webcallback.ringing-bell
- webcallback.callback-information.content
- webcallback.callback-information.frame-color
- webcallback.callback-information.header-foreground-color

#### Related Resources

The following topics discuss the implementation of these options:

- Web Callback
- Web Callback privileges
- Callback
- Callback options
- Callback privileges
- Outbound campaigns
- Outbound options