



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workspace Desktop Edition Deployment Guide

[Voicemail options](#)

4/8/2025

Voicemail options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

Important

Refer to the following Genesys documentation for information about setting up voicemail boxes in your Genesys system:

- [Genesys SIP Voicemail](#) (Voicemail deployment, administration, and use)
- [Feature Server Deployment Guide](#) (mailbox configuration)

- voicemail.access-number
- voicemail.notification-types

Related Resources

The following topics discuss the implementation of these options:

- [Voicemail](#)
- [Voicemail privileges](#)
- [Intercommunication options](#)
- [Communicating inside your business](#)