

# **GENESYS**

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## Workspace Desktop Edition Deployment Guide

**System Tray options** 

## System Tray options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

· system-tray.tooltip

### Related Resources

The following topics discuss the implementation of this option:

- Configuring the behavior of incoming interactions
- Managing agent inactivity