Workspace Desktop Edition Deployment Guide

Section routing-point-presence

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> ### Tip
> For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

The routing point presence options enable agents to view routing point statistics information in Team Communicator. Refer to the Enabling Team Communicator Calling Features and Enabling the E-Mail Channel for information about how to use these options.

- associated-object-ids
- associated-statistic-type
- error-level
- object-ids
- statistic-name
- statistic-text
- warning-level