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Workspace Desktop Edition Deployment Guide

Section queue-presence

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Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

The queue presence options enable agents to view queue statistics information in Team Communicator. Refer to the [Enabling Team Communicator Calling Features](#) and [Enabling the E-Mail Channel](#) for information about how to use these options.

- associated-object-ids
- associated-statistic-type
- error-level
- object-ids
- statistic-name
- statistic-text
- warning-level