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Workspace Desktop Edition Deployment Guide

SMS options

4/22/2025

SMS options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- sms.agent.prompt-color
- sms.agent.text-color
- sms.auto-answer
- sms.auto-answer.enable-reject
- sms.auto-answer.timer
- sms.client.prompt-color
- sms.client.text-color
- sms.default-queue
- sms.from-numbers-business-attribute
- sms.max-message-number
- sms.other-agent.prompt-color
- sms.other-agent.text-color
- sms.outbound-queue
- sms.prompt-for-done
- sms.reconnect-attempts [**Added:** 8.5.153.05]
- sms.reconnect-timeout [**Added:** 8.5.153.05]
- sms.ringing-bell
- sms.simple-transcript
- sms.subject-max-chars
- sms.system.text-color
- sms.time-stamp
- sms.transcript-enable-history-filters
- sms.transcript-time-frame

Related Resources

The following topics discuss the implementation of these options:

- [SMS and MMS](#)
- [SMS privileges](#)