

# **GENESYS**<sup>®</sup>

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### Workspace Desktop Edition Deployment Guide

**Reporting options** 

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## Reporting options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

• reporting.case.report-case-in-focus-duration

#### Related Resources

The following topic discusses the implementation of these options:

Reporting