

GENESYS

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Workspace Desktop Edition Deployment Guide

Options options

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Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- options.clean-up-former-record-location
- · options.record-location
- options.record-option-locally-only

Related Resources

The following topics discuss the implementation of these options:

- Configuring the appearance and content of the user interface
- Setting up agents on the system
- Planning Your Deployment
- Chat