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Workspace Desktop Edition Deployment Guide

[Open Media options](#)

Open Media options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `openmedia.bundle.sms`
- `openmedia.workitem-channels`

Related Resources

The following topics discuss the implementation of these options:

- [Workitems](#)
- [SMS and MMS](#)