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Workspace Desktop Edition Deployment Guide

<media-type> options

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<media-type> options

[**Modified:** 8.5.143.08]

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

The following options can be configured for any supported media type in Workspace. When setting these options, replace <media-type> with the name of the media type you want to configure. For example, chat.auto-answer.

- <media-type>.auto-answer
- <media-type>.auto-answer.enable-reject
- <media-type>.auto-answer.timer
- <media-type>.contact-history.enable-combine-ixn-with-current [**Added:** 8.5.143.08]
- <media-type>.prompt-for-done
- <media-type>.pull-from-history-isenabled
- <media-type>.ringing-bell
- <media-type>.toast-information-key

Related Resources

The following topics discuss the implementation of these options: