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Workspace Desktop Edition Deployment Guide

Interaction Management Options

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Interaction Management Options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `interaction-management.available-interaction-page-sizes`
- `interaction-management.filters`
- `interaction-management.interactions-filter.displayed-columns`
- `interaction-management.snapshot-timeout-delay`

Related Resources

The following topics discuss the implementation of these options:

- [Workbin and Interaction Queue management](#)
- [Interaction Management privileges](#)