



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workspace Desktop Edition Deployment Guide

Genesys Engage/Genesys Cloud Hybrid Integrations

5/8/2025

# Genesys Engage/Genesys Cloud Hybrid Integrations

To use the following Genesys Cloud services in Workspace you must first provision a [Genesys Engage/Genesys Cloud hybrid integration](#).

The following Genesys Cloud services are available as Hybrid Integrations:

- [Genesys Predictive Engagement](#) (Altocloud). Click [here](#) to get started.