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Workspace Desktop Edition Deployment Guide

Deployment procedures

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Deployment procedures

This chapter provides the procedures that are required to install and deploy Workspace in a Genesys 8 environment.

The following task table provides an overview of how to set up your Genesys 8 Configuration Layer for Workspace, install and deploy Workspace, and perform additional (optional) installations.

Refer to *Genesys Administrator Extension Help* and *Genesys Security Guide* for detailed information on how to use Genesys Administrator Extension and Management Framework to configure access permissions.

Preparing the Configuration Layer and Installing Workspace

Objective	Related procedures and actions
<p>1. Configuring the Workspace Application Object</p>	<ul style="list-style-type: none"> • Installing Workspace Deployment Package on the Windows operating system • Using Genesys Administrator Extension to set up the Workspace application • (Optional) Enabling client-side port definition
<p>2. (Optional) Deploying The ClickOnce Application On Your Web Server. Choose this option if you want to deploy Workspace as a ClickOnce application.</p>	<ol style="list-style-type: none"> 1. Deploying the Workspace downloadable package (ClickOnce) on your web server 2. Configuring Apache to enable the ClickOnce package 3. Configuration verification--Testing the client 4. (Optional) Installing the Workspace SIP Endpoint 5. (Optional) Install Language Packs for Workspace
<p>3. (Optional) Installing The Workspace Developer Toolkit. Choose this option if you want to deploy the Workspace developer package.</p>	<ol style="list-style-type: none"> 1. Installing Workspace Customization on the Windows operating system 2. (Optional) Installing the Workspace SIP Endpoint 3. (Optional) Install Language Packs for Workspace
<p>4. (Optional) Installing The Workspace Application. Choose this option if you want to deploy a non-ClickOnce version of Workspace.</p>	<ol style="list-style-type: none"> 1. Installing the Workspace application on a client desktop 2. (Optional) Installing the Workspace SIP Endpoint 3. (Optional) Installing Plug-ins for Workspace 4. (Optional) Install Language Packs for Workspace