

GENESYS

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Workspace Desktop Edition Deployment Guide

Callback options

Callback options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- · callback.callback-information.content
- callback.callback-information.frame-color
- callback.callback-information.header-foreground-color
- callback.callback-types-business-attribute
- callback.gms-url
- callback.ringing-bell

Related Resources

The following topics discuss the implementation of these options:

- Callback
- Callback privileges
- Web Callback
- Web Callback options
- Web Callback privileges
- · Outbound campaigns
- · Outbound options