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Workspace Desktop Edition Deployment Guide

[Agent Status options](#)

Agent Status options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- agent-status.enabled-actions-by-channel
- agent-status.enabled-actions-global
- agent-status.not-ready-reasons

Related Resources

The following topics discuss the implementation of these options:

- [6. Declaring and using new Not-Ready Reason codes](#)
- [Managing agent inactivity](#)