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Workspace Desktop Edition Developer's Guide

Active Recording

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Active Recording



Purpose: To present for each active recording command, the list of default subcommands available and the associated parameters.

Learn about the Active Recording Commands

These commands enable to perform active recording operations on interactions. Read [Use Customizable Commands](#) to see code snippets which demonstrate the usage of the commands.

Managing Active Recording

The commands presented in this section are specific to active recording of interaction and cover the following features (this list is not exhaustive):

- Start recording an interaction;
- Pause recording an interaction;
- Resume recording an interaction;
- Stop recording an interaction.

Chains of Commands to Manage Active Recording of Interactions

Default Commands	Parameters
Chain ActiveRecordingPauseRecordIxnScreenCommand	
Pause	CommandParameter: IInteractionOpenMedia - Genesyslab.Desktop.Modules.Core.Model.Interactions.IInteractionOpenMedia
Chain ActiveRecordingPauseRecordScreenCallCommand	
Pause	CommandParameter: IInteractionVoice - Genesyslab.Desktop.Modules.Core.Model.Interactions.IInteractionVoice
Chain ActiveRecordingResumeRecordIxnScreenCommand	
Resume	CommandParameter: IInteractionOpenMedia
Chain ActiveRecordingResumeRecordScreenCallCommand	
Resume	CommandParameter: IInteractionVoice
Chain ActiveRecordingStartRecordIxnScreenCommand	
Start	CommandParameter: IInteractionOpenMedia
Chain ActiveRecordingStartRecordScreenCallCommand	
Start	CommandParameter: IInteractionVoice
Chain ActiveRecordingStopRecordIxnScreenCommand	
Stop	CommandParameter: IInteractionOpenMedia

Default Commands	Parameters
Chain ActiveRecordingStopRecordScreenCallCommand	
• Stop	• CommandParameter: IInteractionVoice