

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workspace Desktop Edition Deployment Guide

Workbins privileges

5/10/2025

Workbins privileges

[Modified: 8.5.110.13]

The following table lists the Workbin privileges in the Workspace Workbin Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

Workbin Privileges	
Role privilege	Description
Workbins - Can Search in Workbins	The agent is permitted to use the search filter function in the My Workbins and My Team Workbins views. Added: 8.5.110.13
Workbins - Can Use My Workbins	The agent is permitted to access the My Workbins functions. Modified: 8.1.40x.xx
Workbins - Can Use My Team Workbins	The agent is permitted to access the My Team Workbin functions. Added: 8.1.40x.xx

Workbin - Can search in Workbins