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Workspace Desktop Edition Deployment Guide

[Workbin options](#)

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Workbin options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- workbin.email.draft
- workbin.email.draft.displayed-columns
- workbin.email.in-progress
- workbin.email.in-progress.displayed-columns
- workbin.<media_type>.in-progress
- workbin.<media_type>.in-progress.displayed-columns
- workbin.<media-type>.<workbin-nickname>
- workbin.<media-type>.<workbin-nickname>.auto-update
- workbin.<media-type>.<workbin-nickname>.displayed-columns
- workbin.<media-type>.<workbin-nickname>.max-results
- workbin.<media-type>.<nick-name>.notify-property-changed
- workbin.<media-type>.<workbin-nickname>.quick-search-attributes

Related Resources

The following topics discuss the implementation of these options:

- [Setting up agents to use workbins](#)
- [Workbin and Interaction Queue management](#)
- [Workbins privileges](#)
- [Interaction Management privileges](#)
- [Email](#)
- [Workitems](#)
- [Email Quality Assurance](#)