

GENESYS

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Workspace Desktop Edition Deployment Guide

Web Callback options

Web Callback options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- · webcallback.auto-answer
- · webcallback.auto-answer.enable-reject
- · webcallback.auto-answer.timer
- · webcallback.auto-dial
- · webcallback.complete-queue
- · webcallback.park-queue
- webcallback.reschedule-queue
- · webcallback.ringing-bell
- · webcallback.callback-information.content
- · webcallback.callback-information.frame-color
- · webcallback.callback-information.header-foreground-color

Related Resources

The following topics discuss the implementation of these options:

- Web Callback
- Web Callback privileges
- Callback
- Callback options
- Callback privileges
- · Outbound campaigns
- Outbound options