

# **GENESYS**

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### Workspace Desktop Edition Deployment Guide

Voice options

## Voice options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- · voice.after-call-work-extension
- voice.auto-answer
- · voice.auto-answer.enable-reject
- · voice.auto-answer.timer
- voice.cancel-after-call-work-on-done
- voice.complete-conference-requires-connected-consultation-call
- voice.device-type
- · voice.dtmf-inactivity-typing-timeout
- · voice.enable-agent-reservation
- · voice.enable-init-conference
- · voice.end-consultation-method
- · voice.hold-indicator-timer
- voice.hot-standby.backup-retry-delay
- · voice.hybrid-switch-preference
- voice.mark-done-on-release
- · voice.nb-max-independent-calls
- · voice.one-step-trsf-mode
- · voice.prompt-for-end
- · voice.ringing-bell
- voice.show-hold-duration
- · voice.show-post-call-duration
- · voice.sip-preview-bell

#### Related Resources

The following topics discuss the implementation of these options:

- 3. Provisioning Workspace for the Voice channel
- Voice
- Voice privileges