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Workspace Desktop Edition Deployment Guide

Team Communicator options

5/8/2025

Team Communicator options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- teamcommunicator.add-recent-filters.voice
- teamcommunicator.always-clear-textbox-on-new-interaction
- teamcommunicator.contact-favorite-fields
- teamcommunicator.corporate-favorites
- teamcommunicator.corporate-favorites-file
- teamcommunicator.custom-favorite-fields
- teamcommunicator.interaction-queue-presence-metrics
- teamcommunicator.internal-favorite-fields
- teamcommunicator.list-filter-showing
- teamcommunicator.list-status-reachable
- teamcommunicator.load-at-startup
- teamcommunicator.max-favorites-size
- teamcommunicator.max-suggestion-size
- teamcommunicator.queue-presence-metrics
- teamcommunicator.recent-max-records
- teamcommunicator.request-start-timer
- teamcommunicator.routing-point-presence-metrics

Related Resources

The following topics discuss the implementation of these options:

- [Enabling Team Communicator calling features](#)
- [10. Creating Corporate Favorites](#)
- [Planning Your Deployment](#)