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Workspace Desktop Edition Deployment Guide

Statistics options

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Statistics options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `statistics.displayed-statistics`
- `statistics.queues`
- `statistics.refresh-time`
- `statistics.routing-points`

Related Resources

The following topics discuss the implementation of these options:

- [KPIs and Contact Center Statistics](#)
- [Section Object Statistic Name](#)
- [Section KPI Name](#)
- [Section interaction-queue-presence](#)
- [Section routing-point-presence](#)
- [Statistics privileges](#)
- [Introduction to configuration options](#)