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Workspace Desktop Edition Deployment Guide

Outbound options

4/7/2025

Outbound options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `outbound-callback.ringing-bell`
- `outbound.callback-types`
- `outbound.call-result-is-mandatory`
- `outbound.call-result-values`
- `outbound.campaign-stale-timeout`
- `outbound.complete-record-before-transfer`
- `outbound.fields.float-separator-in-db`
- `outbound.load-at-startup`
- `outbound.push-preview.auto-answer`
- `outbound.push-preview.auto-answer.enable-reject`
- `outbound.push-preview.auto-answer.timer`
- `outbound.push-preview.media-types`
- `outbound.record-information.frame-color`
- `outbound.record-information.header-foreground-color`
- `outbound.reschedule-inherit-parent-availability-interval`
- `outbound.sound.campaign-updated`
- `outbound.timed-preview-auto-dial`
- `outbound.treatment-mode`
- `<media-type>.ringing-bell`

Related Resources

The following topic discusses the implementation of these options:

- [Outbound campaigns](#)